

Unit 8 Clever Spending

Communicate

- 불만 표현하기

A: Hi. How can I help you?

B: I'm not happy with the delivery. It's taking too long.

- 요청하기

A: What would you like to do?

B: I'd like to cancel the order.

Language Use

- 간접의문문

Do you know **what a pair is**?

- 의문사 + to부정사

I know **what to do**!

Communicate A

W Excuse me.

M How can I help you?

W I'm not happy with my meal.

M What's the problem?

W This soup is too salty. I can't eat it.

M I'm so sorry. I'll take it back and get you a new one.

W Thank you.

Communicate B

W Good afternoon. How may I help you?

B I bought this sweater yesterday, but it's too small.

W Would you like a refund or an exchange?

B I'd like to get a refund.

W Do you have your receipt with you?

B Yes, I do. Here it is.

W Okay, I'll take care of it right away.

B Thank you.

Communicate C

(Phone rings.)

M Seven West customer service. How can I help you?

G Hi. I have a problem with the bag I bought last week.

M Oh, what's the matter?

G There is a hole in the pocket.

M I'm sorry to hear that. Would you like a refund or an exchange?

G I'd like to exchange the bag for a new one.

M Okay. Can I have your name and user ID, please?

G My name is Lucy and my ID is Lucystar.

M It'll take three days for an exchange. Is that okay with you?

G Yes, that's fine.

M Great. Have a nice day.

Wrap Up

6

M Excuse me. I'm not happy with my juice.

W What's the problem?

M It's not cold.

W I'm sorry. I'll get some ice for you.

7

M May I help you?

G I bought these pants yesterday, but they're too big.

M Would you like a refund or an exchange?

G I'd like to exchange them. Can I have a smaller pair?

M Sure. Here you go.

8과 본문

Comparing Prices

Emily's family is on vacation in Australia. They are traveling for a week. They are talking about their plans for the day.

Mom Guys, what do you want to do today?

Nick I really want to see koalas. They're so cute!

Emily There may be some koala tours. Should I ask for information at the desk?

Dad You don't have to. There are three tour brochures here: Smile Tour, Star Tour, and Top Tour. Let's see which koala tour will be the best for us.

Smile Tour	Star Tour	Top Tour
\$25/person for 1 hour Choose the hours!	\$60/person 3 hours	\$110/pair 3 hours

Nick First, let me compare the prices. The price of Smile Tour looks really good! It's only \$25.

Emily Oh, it's \$25 for one hour. Look, the other tours are all 3 hours.

Dad Right. We need to find out the price for the same amount of time.

Nick Okay, but how can we do that?

Emily Let's start with Smile Tour. If we take a 3-hour tour, it will cost \$75.

Nick Star Tour is \$60 for 3 hours, and Top Tour is \$110. Wow, now Star Tour is the cheapest!

Mom Right, but we have one more thing to check.

Nick What is it, Mom?

Mom The price of Top Tour is \$110, but it's for two people.

Nick Really? Where does it say that?

Mom Here, it says \$110 "per pair." Do you know what a pair is? It means two.

Emily Oh, now I know what to do! Divide 110 by 2 to get the price for one person.

Nick It's \$55! Wow, it's cheaper than Star Tour. That's amazing! Let me make a chart.

Tour	Smile Tour	Star Tour	Top Tour
Price for a 3-hour tour/person	\$75	\$60	\$55

Mom Nick, you did a good job. Now you can see why Top Tour is the cheapest. Let's go with this one.